

# Privacy Policy for MD First Research Chandler

Effective Date: March 14, 2024

Welcome to MD First Research Chandler. Your privacy is critical to us, and this Privacy Policy outlines our practices regarding the collection, use, and disclosure of your information through [www.mdfirstresearchaz.com](http://www.mdfirstresearchaz.com) (hereafter referred to as the "Site"). This policy applies to visitors and users (collectively, "Users") of the Site.

## 1. Information We Collect

We collect information about you when you visit our Site, register for a clinical trial, or interact with our services. This information can be divided into:

- **Personal Information:** This includes but is not limited to, your name, email address, phone number, and any health or medical information you provide when registering for a clinical trial.
- **Non-Personal Information:** We collect non-personal information such as browser type, the type of computer or mobile device, technical information about your means of connection to our Site (such as the operating system and the Internet service providers utilized), and other similar information.

## 2. How We Use Your Information

The information we collect is used in various ways:

- To facilitate your participation in our clinical trials;
- To improve our website and services;
- To communicate with you, including sending emails about your registration, our services, or updates about our clinical trials;
- For internal research and reporting purposes;

- To comply with the law or to protect the rights, property, or safety of MD First Research Chandler, our users, or others.

### **3. Sharing Your Information**

We do not sell, trade, or otherwise transfer to outside parties your Personally Identifiable Information except in the following cases:

- To third parties who assist us in operating our website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential;
- When we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety;
- To other parties with your informed consent.

### **4. Your Rights**

You have the right to:

- Access the personal information we hold about you;
- Request the correction of incorrect information about you;
- Request the deletion of your personal information;
- Object to the processing of your personal information;
- Request the restriction of processing of your personal information;
- Withdraw your consent for the use of your personal information at any time, without affecting the lawfulness of processing based on consent before its withdrawal.

### **5. Security**

We implement a variety of security measures to maintain the safety of your personal information. However, no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

### **6. Changes to Our Privacy Policy**

MD First Research Chandler may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. We will let you

know via email and/or a prominent notice on our Site, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy.

## **7. Contact Us**

If you have any questions about this Privacy Policy, please contact us:

- Email: [ClinicalTrials@brainandspineaz.com](mailto:ClinicalTrials@brainandspineaz.com)
- Postal Address: 3190 South Gilbert Road, Suite 5, Chandler, AZ 85286